The NC WISE Email Bulletin highlights issues and announcements that were communicated to users during the past week. The bulletin also features late-breaking and recurring news about NC WISE and the PowerSchool project.

1. Early Graduation (Perform Prior to YET)

2. Clean-up WebApps Prior to YET

3. Summer Session – District Certification Training

4. UID System Update – Correction

5. Maintenance Weekend Change for June 2013

6. Scheduled Courses with End Dates for School Year 2013/14

7. Home Base PowerSchool Project Update Webinar

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1. Early Graduation (Perform Prior to YET)

This year, Early Graduation needs to be performed prior to YET for the following reasons:

1. You will NOT be able to do this in eSIS after YET.
2. After conversion, this will enable the promotion of students to the Graduated School in PowerSchool.
3. This will ensure the RPG report is correct.

Please note that the Early Graduation process has not changed. Any instructional date within the current year may be used as the withdrawal date.

For more instructions on how the Early Graduation process works, users may refer to the document “Managing Early Graduates,” located on the NC WISE website (http://www.ncwise.org/training_doc_admission_withdraw.html).

2. Clean-up WebApps Prior to YET

Attention LEAs/Charters:

As stated in yesterday’s Home Base PowerSchool Project Update webinar, after the transition from NC WISE to PowerSchool, eSIS will remain available to a LIMITED number of users within the LEAs and charters. This instance of eSIS will only serve as a historical database. The data will be refreshed daily and reverted back to its original state after the YET was run.
Please determine who within your LEA/Charter will have access to eSIS after PowerSchool goes live. This clean-up will need to take place prior to YET. Recommended users who will need access are NC WISE coordinators, Graduation Resiliency staff, and up to 5 data managers. To prevent unauthorized users from accessing WebApps, either delete their accounts or change their passwords.

We understand that some users will need to have access very close to the actual YET deadline, so please take some time to plan ahead.

3. Summer Session – 8 Day PowerSchool District Certification Training

The Summer Session – 8 Day PowerSchool District Certification Training class scheduled for July 16 – 19 and July 30 – Aug. 2 is full. If you registered for this class and your registration was denied, there is no need to worry. The same training will be offered in the fall. Training will be scheduled in the same manner as the 3 and 5 day PowerSchool training sessions.

We appreciate your prompt responses and interest in this training class. More information of what this class entails and who should attend can be found on the NC WISE website’s Course List page http://www.ncwise.org/training_courselist.html.

4. UID System Update – Correction

The UID system is scheduled to go offline June 19, 2013 as stated in a previous email sent on Monday, June 3. Near matches may continue to be resolved up until June 19. However, identifying duplicate students in NC WISE must be completed by June 13. The system will be returned to service, barring any complications, July 1, 2013.

If you have questions concerning this update, please contact the NCDPI Support Center at homebase.incidents@its.nc.gov.

5. Maintenance Weekend Change for June 2013

Maintenance weekend for the month of June has been changed to June 21 – 24, 2013. This change has been made to accommodate our users by preventing two separate downtimes in one month.

All systems will shut down at 5 p.m., Friday, June 21. Once maintenance is complete a message will be sent to notify users that these systems are up and available. All systems will be restored by 6 a.m., Monday, June 24. If a delay in bringing up the systems should occur, users will be notified via NC WISE email.

Those with questions, please contact the NCDPI Service Desk at ncwise.incidents@its.nc.gov.

6. Scheduled Courses with End Dates for School Year 2013/14
On May 29, 2013 NC WISE/PowerSchool staff ran the Reporting Hub report, “Courses in the 2013-2014 School Year that have End Dates Prior to 09/01/2013” for each data center as a courtesy to our customers. LEAs and charters may find these reports extremely helpful when querying eSIS to identify students who are scheduled in courses with end dates prior to 09/01/2013. Users may run a more recent copy of this report from the Reporting Hub in the event more courses with end dates have been added to students’ schedules since the run of this report.

To access the reports that were run on May 29, please go to the PowerSchool Updates page (http://www.ncwise.org/powerschool_updates.html) and click on the drop down in the gray area to the left for “Courses in the 2013-2014 School Year that have End Dates Prior to 09/01/2013 (LEA Level) Report”.

Questions pertaining to this report may be addressed to the NCDPI Service Desk at ncwise.incidents@its.nc.gov.

7. Home Base PowerSchool Project Update Webinar

The eighth and final scheduled Home Base PowerSchool Project Update webinar was held Thursday, June 6 from 1 – 3 p.m. This webinar featured Early Graduation Process, eSIS after YET, Course Codes, and a brief demo on Awards in PowerSchool.

For those who were unable to attend, you may click on the link to access the page where the webinar and PowerPoint presentation are located: http://www.ncwise.org/powerschool_updates.html. An updated copy of the NC Data Conversion Issue Tracker – a summary of all known issues and their statuses – is also located on this page.

8. Report Server Issues

It is that time of year where most schools are running reports simultaneously; causing widespread Report Server performance issues in all data centers. The NCDPI Operations team is carefully monitoring the situation and restarting servers when triggered by overload signals.

As a tip, if you receive the ‘unable to connect to the report server’ message when attempting to print a report, wait approximately 30 minutes and try again. You may have to log back in before resuming your task.

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