

**From:** NCWise  
**To:** wisecoord.prod@lists.dpi.state.nc.us; wisecoord.wave3@lists.dpi.state.n...  
**Date:** 8/22/2008 4:16 PM  
**Subject:** NC WISE/SIMS Weekly Email Bulletin  
**Attachments:** Wave III Yr 1 schools - 8-21-2008.xls; Count by School.xls; NCWise.vcf

The NC WISE/SIMS email bulletin highlights issues and announcements that were communicated to users during the week. The bulletin also features late-breaking and recurring news about NC WISE and SIMS. In this issue:

1. New on the NC WISE Web site
2. Important NC WISE Issues
3. Upcoming Training Courses
4. Webapps Problem Resolved
5. Wave 3 and EDI System

1. New on the NC WISE Web site

The following items have been posted to the NC WISE Web site:

Community College/University Courses Work-Around

[http://www.ncwise.org/documents/sims\\_ncwise\\_conversion/WISE\\_CRS\\_WorkAround\\_Community\\_College.pdf](http://www.ncwise.org/documents/sims_ncwise_conversion/WISE_CRS_WorkAround_Community_College.pdf)

Activating UERS Reports 2008-09 Chart

[http://www.ncwise.org/documents/ncwise/eSIS/uers/WISE\\_Rpt\\_UERS\\_Activating.pdf](http://www.ncwise.org/documents/ncwise/eSIS/uers/WISE_Rpt_UERS_Activating.pdf)

New: Net Storage Users Guide

[http://www.ncwise.org/documents/ncwise/readiness\\_deployment/wave3/Security/NetStorage\\_Users\\_Guide\\_v2.pdf](http://www.ncwise.org/documents/ncwise/readiness_deployment/wave3/Security/NetStorage_Users_Guide_v2.pdf)

\*Update\* Auditing SIMS Data Using Validator Release 4.0

[http://www.ncwise.org/documents/ncwise/readiness\\_deployment/wave3/Data\\_yr2/\\_README\\_FIRST\\_NCWISE\\_Validator\\_v4.pdf](http://www.ncwise.org/documents/ncwise/readiness_deployment/wave3/Data_yr2/_README_FIRST_NCWISE_Validator_v4.pdf)

2. Important NC WISE Issues

We are excited about starting a new year in eSIS, and to ensure a successful year, we are providing the following tips and updates that will be very beneficial to our users.

- The RPG issue where students were showing as 'None' in the after summer school column has been resolved. The RPG is reflecting the data in eSIS so any 'none' needs to be addressed. Remember: A 'none' on the RPG is a fatal error and must be corrected before the files are sent to DPI.
- It has been reported that when students are entered for the first time in NC WISE the UERS History is not populating the date. This issue is being researched and a solution is forthcoming.
- Many of you saw a date 6/28/08 or 6/29/08 on the homeroom history tab for Promotions and Retentions, the date has been updated to 7/1/08 by the Data Management Team. When you are 'no showing' a student and go into the Homeroom History Tab to add the Promotion/Retention line use 7/1/08 as the date for the action.

NOTE: You were previously instructed to use 6/29/08 as the date for a promotion or retention

on the homeroom history screen when you 'no showed' a student. We ran a query to determine the number of students with a 6/29/08 promotion or retention. Attached you will find a list indicating how many students per school are effected. Reviewing your RPG report in UERS will give you detailed information of the students. In many schools only a few students are affected and can be manually corrected. In other instances, there may be a larger number of students; therefore, if you need assistance with corrections, please, contact the service desk.

- One of the issues happening more and more often is students being admitted with a new number when they already have an NCWISE number in the system. This issue can be prevented and save time at the school, LEA and DPI level. ALWAYS check the repository for the student by name, by social security and by date of birth.
- When admitting a student to your school, verify the school in the repository is their last school. If you encounter students where the school listed is anything other than their last school, please contact the service desk.
- DO NOT activate 000 schools, ABC Tools Accountability Report or any ACC Data Reports in WEBAPPS under manage reports.

### 3. Upcoming Training Courses

LEA Coordinators' Training - August 29, 2008

The NC WISE Training Team has training specifically designed to get you the survival skills needed for the school year. Join us for this one-day class for only \$15. These courses are for converted NC WISE schools only. For information and dates on this academic year's New User training sessions held throughout the school year, go to

[http://www.ncwise.org/ncwise\\_training\\_pg.html](http://www.ncwise.org/ncwise_training_pg.html).

Data Manager Training - Sept. 22-26, 2008

The NC WISE Training Team has training specifically designed to get you the skills needed for a solid foundation during the school year. Join us for a five-day New User Data Manager training at the cost of only \$60. These courses are only for converted NC WISE schools. For information and dates on New User training sessions held throughout the school year, go to

[http://www.ncwise.org/TRAINING/ncwise\\_training\\_pg\\_home.html](http://www.ncwise.org/TRAINING/ncwise_training_pg_home.html)

PMR Refresher

The NC WISE Training Team is holding PMR refreshers for Pilots, Wave 1, Wave 2 and Wave 3 Year 1 schools during the week of September 29 - October 3, 2008.

This 2 hour refresher will provide guidelines for understanding the Principals Monthly Report. PMR Exceptions will be discussed in length as well as providing tips for resolving student data errors. Questions that cannot be answered during the refresher will be documented, researched and the answers will be returned to you via email.

PMR refreshers will be held during the following dates and times:

September 29 - 1:30 PM - 3:30 PM

September 30 - 9:30 AM - 11:30 AM

1:30 PM - 3:30 PM

October 1 - 9:30 AM - 11:30 AM

1:30 PM - 3:30 PM

October 2 - 9:30 AM - 11:30 AM

1:30 PM - 3:30 PM

October 3 - 9:30 AM - 11:30 AM

Please register at least two weeks prior to the training session. We must have at least 10 attendees to conduct the course. If there are not at least 10 attendees, the perspective registered attendees will be notified that the course has been cancelled.

For information on training and registration, go to:  
[http://www.ncwise.org/ncwise\\_training\\_pg.html](http://www.ncwise.org/ncwise_training_pg.html)

Please contact the NC WISE Training Team at  
[NCWISETraining@dpi.state.nc.us](mailto:NCWISETraining@dpi.state.nc.us) with any questions.

#### 4. Webapps Problem Resolved

A fix was implemented on Thursday to address the Webapps issue concerning users receiving an internal server error when trying to log into the Webapps application. The problem appeared to be a load issue caused by the lack of resources available to handle the amount of activity occurring on the system. The NC WISE team will continue to monitor the situation to ensure that the problem has been resolved.

We are sorry for any inconvenience you may have experienced and appreciate your patience.

#### 5. Wave 3 and EDI System

**\*\* The following message is only intended for Wave 3 Year 1 LEAs and Charters\*\***

In collaboration with CFNC (College Foundation of North Carolina), NC WISE can send electronic student transcripts to North Carolina universities who are part of the UNC system. The transcript request is initiated from the CFNC website (<http://www.cfnc.org/>). As schools are converted to NC WISE, these schools can be included in the NC WISE-EDI transcript system once their data has been reviewed for consistency.

We are ready at this time to add Wave 3, Year 1, high schools to the NC WISE EDI transcript system. The attached spreadsheet contains the information that will be sent to CFNC on September 1, 2008. Please review the spreadsheet and contact the NCDPI Service Desk at (919) 807-4357 or [sis\\_support@dpi.state.nc.us](mailto:sis_support@dpi.state.nc.us) by August 29, 2008, if you need corrections to the spreadsheet.

If your LEA has high schools that send transcripts and these schools do not appear on this list, please contact the NC WISE Support Desk. To be included in the NC WISE EDI system, a high school must have a College Entrance Examination Board (CEEB) code; this code must be communicated to DPI and must be entered in School Details in eSIS.

There are several factors that ensure a successful implementation of the EDI process and accurate transcripts. The most important factor is completeness of student data. Inaccurate or incomplete data can hinder the successful generation of an electronic transcript. Student Credit Details is one area where data errors appear. All courses in credit details must include an academic level, grade level, year, and school name. Ask your schools to review this information whenever they review/update student records.

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