



September 23, 2016

Digital Teaching and Learning

ACADEMIC SERVICES AND DIGITAL LEARNING



NC SIS Weekly Email Bulletin

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UID Updates Scheduled for This Weekend

As we reported during the Home Base Meet Ups last week, NCDPI, PowerSchool and eScholar have been collaborating on fixes for several issues surrounding the duplicate student issues. After many hours of working together towards a solution, a fix is ready to be deployed to production. Maintenance to update the UID system will be performed this weekend. Both PowerSchool and UID will be unavailable beginning at 5 p.m. on Friday, September 23. Fixes deployed to the system will include:

- An update to the UID software from version 8 to 10
- An upgrade of the UID hardware environment
- A resolution to the connectivity/processing issues resulting in spinning

- The 'Near Match' screen will no longer be displayed during the PowerSchool student demographic update

This is exciting news, and the first step in our process of resolving the duplicate student issues. More information, documentation and professional development opportunities will be provided soon. If you have questions concerning this maintenance, please contact the Home Base Support Center at (919) 807-4357 or submit a ticket through the [Remedy](#) portal.

NCDPI Home Base and Technology Teams

Deadline for Recording Read-to-Achieve Status in PowerSchool

LEAs and charters must complete the 2016 Post-EOY process to record Read-to-Achieve statuses in PowerSchool by close of business, Friday, September 30, 2016. NCDPI will copy this information into PowerSchool's historical records on October 1, 2016.

During this process, the student's promotion status in the PowerSchool EOY enrollment record is updated to reflect the Retention – Reading label. Documentation for recording Read-to-Achieve statuses for third grade students who are not proficient in reading can be found at <http://www.livebinders.com/media/get/ODU5OTMxOA==>. Further inquiries pertaining to this process may be addressed to the Home Base Support Center by calling (919) 807-4357, or submitting a ticket through the [Remedy Portal](#).

First Month Principal's Monthly Report Submission Reminder

As we near the end of the collection period for month 1 of the Principal's Monthly Report, please make sure you have submitted your PMR within the collection timeframe determined by your PMR interval calendar. If you have missed your submission end date, request to have the report unapproved by submitting a [Remedy ticket](#) to the support center.

In addition, you should be checking your reports for the following:

- Make sure all fatal errors have been cleared and if you are unable to clear the fatal exceptions, log a remedy ticket with the support center immediately.
- Review all remaining exceptions to confirm you are submitting the data you intend to report for the LEA.
- Use the ADM column on your PMR as a guide to determine if you have reported all students correctly. Please note that the ADM column on your PMR report is an unofficial count until the data has been verified by NCDPI.

Please do not request an unapproval of your month 1 PMR if it does not require any corrections. If you have any additional questions regarding submitting your month 1 Principal's Monthly Report, contact Ozella Wiggins via email at ozella.wiggins@dpi.nc.gov.

Reminder: Tips from the Support Center

With the beginning of a new school year, the Technology Support Center has released a reference document titled, [Common PowerSchool Start of Year Issues](#). Inside is a collection of tips,

resolutions to FAQs and support documentation geared towards LEA/Charter School coordinators and data managers for navigating common Start of Year issues.

If you have any questions regarding these tips, please contact the support center by submitting a ticket through the [Remedy Portal](#) or by calling 919.807.4357.

New Information on the Website

[Entering ALP Roster Data in PowerSchool Presentation - 09/08/2016](#)

[Entering ALP Roster Data in PowerSchool Webinar - 09/08/2016](#)

[PMR and Student Accounting Overview Presentation - 09/20/2016](#)

[PMR and Student Accounting Overview Webinar - 09/20/2016](#)

[SAR Guide - 09/19/2016](#)

Upcoming Training Webinars and Workshops

The Home Base Professional Learning Team's Training Calendar for the 2016-17 school year is now available. Training sessions will be onsite, hands-on workshops or live, online webinars. The audience for each session is based on user roles.

The PowerSchool sessions listed below are posted on the NC SIS website's [Training Calendar](#) and [Course List](#) pages. Please review these pages frequently for PowerSchool training schedule changes or additional trainings for September 2016 - June 2017.

Hands-on training sessions will be held at the NC Department of Public Instruction, 301 N. Wilmington Street, Room 564, Raleigh, NC, unless stated otherwise. All attendees must be an employee of the NC Public School system to participate. **Management companies are not permitted to attend.** Registration links are provided below. Please try to register early for workshops due to space limitations. Note: All registration information is subject to the North Carolina Public Records Law.

Upcoming Training Workshops for PowerSchool

A) Principal Monthly Reporting Webinar

This webinar will include discussions on PMR policy, fatal errors and exceptions, and PowerSchool functionality as needed.

Date: October 3, 2016

Time: 10:00 a.m.

Registration Link: <https://attendee.gotowebinar.com/register/7655752505406783491>

B) Retention/Promotion Report Webinar

This webinar will cover Retention/Promotion reporting, policy, and PowerSchool functionality.

Date: September 28, 2016

Time: 10:00 a.m.

Date: September 28, 2016

Time: 1:00 p.m.

Registration Link: <https://attendee.gotowebinar.com/rt/392418274737541123>

C) SAR Webinar

This webinar will discuss SAR policy, fatal errors and exceptions, and PowerSchool functionality as needed.

Date and Time: October 12 @ 10:00 a.m.

Date and Time: October 12 @ 1:00 p.m.

Registration Link: <https://attendee.gotowebinar.com/rt/6607806873461928963>

**Attendees must be an employee of a North Carolina Public school. Management companies are not permitted to attend.

**Please note, all registration information is subject to NC Public Records Law.

Visit the [NC SIS website](#) for additional information including webinars and training documentation.

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