



October 28, 2016

# Digital Teaching and Learning

ACADEMIC SERVICES AND DIGITAL LEARNING



## NC SIS Weekly Email Bulletin

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**Call for 2017 Home Base Symposium  
Request for Proposals - Extended to  
November 11**

Attention All Home Base Product Users!!!

We are extending the date for the [2017 Home Base Symposium Call for Proposals](#) to November 11. Please click on the link for more details.



## 2016-17 Home Base Meet-Ups

### #HBmeetups - Collaborate with your peers via this hashtag!!

The NCDPI Home Base Team would like to welcome you back to network and collaborate with your peers through the Home Base Meet-Ups (formerly known as the Home Base User Group Meetings). Click on the [2016-17 Home Base Meet-Ups November Invite](#) for details.

**Note: TNL will not meet during the November Home Base Meet-Ups.**

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## Maintenance Planned for the Remedy Ticketing System - Nov. 2016

The next maintenance window for the Remedy ticketing system is scheduled for Saturday, Nov. 5, from 1 p.m.- 6 p.m., ET. During this time, the customer self-submit web portal will be unavailable to submit or manage tickets.



Once completed, if a delay in bringing up the system should occur, users will be notified.

Questions concerning this maintenance may be addressed to the Home Base Support Center at (919) 807-4357 or through the [Remedy Portal](#).

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## State Compliance Reporting Deadlines

### Dropout Reporting Deadline Extended

The Dropout reporting deadline has been extended to **Friday, November 4, 2016**. When PowerSchool reopens the reporting window for you, the new date will show. Any questions pertaining to this report may be addressed to Dr. Ken Gattis, [Kenneth.gattis@dpi.nc.gov](mailto:Kenneth.gattis@dpi.nc.gov).

### SAR Deadline Extended and Request for Delay in Approval

The SAR deadline is being extended to **Friday, November 18, 2016**. The end date will be updated in PowerSchool during the November maintenance weekend. If your school is having difficulties meeting this deadline due to the aftermath of Hurricane Matthew, please contact Sandra Johnson at [Sandra.johnson@dpi.nc.gov](mailto:Sandra.johnson@dpi.nc.gov).

The Class Size Report is calculating incorrectly due to inaccurate high/low grade level information within PowerSchool. As a result, NCDPI is requesting LEAs and charters NOT to approve their SARs at this time. If approvals have been made, please submit a ticket through the Remedy portal requesting to have the report unapproved. As soon as the calculation problems are resolved, a communication will be sent.

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## Reminder: Calendar Changes

Many of our NC residents are experiencing Hurricane Matthew's devastating aftermath. We, here at NCDPI, would like to express our deepest sympathy in regards to any losses.

As a courtesy reminder to our LEA and charter partners that may need to make up school days due to the inclement weather, please review and forward to the appropriate staff the document, [Calendar Change Process.pdf](#). It includes instructions on how to adjust your school calendar during the school year to account for missed school days. This process involves updates made by the LEA and NCDPI; therefore, **once your updates are complete, submit a ticket to the [Home Base Support Center](#) to notify us that you are ready for NCDPI to complete their part of the calendar update process.**

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## OCR/CRDC Webinar - Friday, November 4

The October 28, 2016 webinar featuring PowerSchool functionality for the OCR was rescheduled. Join us **Friday, November 4, 2016**, from 9:30 to 11:30 a.m., for a demonstration highlighting setting up the PowerSchool system for the OCR report. All questions are welcome and any staff working on the CRDC collection are invited to attend. If you have not already registered, please use the following link: <https://attendee.gotowebinar.com/register/1821227039247646724>.

Contact Terra Dominguez at [terra.dominguez@dpi.nc.gov](mailto:terra.dominguez@dpi.nc.gov) with any questions.

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## New Website Updates

Stay abreast of the latest system functions and course information! Below are recently updated documents and information posted to the NC SIS website.

- [2016 -17 Master Course Code List - 10/20/2016](#)



Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation.

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