The NC SIS Email Bulletin highlights issues and announcements that were communicated to users during the week. The bulletin also features late-breaking and recurring news about NC SIS and the PowerSchool project.

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1. UAB Questions and Answers

We want to thank all UAB and CCB members who participated in last month’s meetings. Things are changing on a daily basis as all of us continue to learn and fine tune the Home Base NC SIS implementation and integration effort. Those changes make this task a challenge.

The questions generated during the UAB meeting has been answered and posted on the CCB/UAB webpage. You may link to them directly by clicking on this link: [http://www.nc-sis.org/Documents/communications/meetings/20131018_UAB_QA_published.pdf](http://www.nc-sis.org/Documents/communications/meetings/20131018_UAB_QA_published.pdf). Each of you who posed a question should have received a personal email that made every effort to address your specific question if no answer was provided during the sessions. If you feel you still haven’t received an answer, or the question is no longer one you recognize, please feel free to contact Terra Dominguez at terra.dominguez@dpi.nc.gov. If you’ve already submitted a Remedy ticket, please follow the support guidelines that have already been established.
We want these meetings to be an effective mode of communication. If you have any thoughts on this process, please feel free to also share them with Terra.

2. Next UAB/CCB Meeting – Date Change and Call for Agenda Items

There has been a change in date for the next UAB/CCB meetings. The original date scheduled for November 21 has been changed to **Thursday, November 14, 2013**. The times for both meetings will remain the same. Please make a note of this change and communicate it to all participants.

Those who are already registered should receive an email from GoToWebinar with a change in date. You should not have to re-register. If you have not registered for the meeting and would like to register, please do so by clicking on the following link: [https://www1.gotomeeting.com/register/840838032](https://www1.gotomeeting.com/register/840838032).

Those who would like to submit agenda items for the UAB meeting may do so by emailing NCSIS@dpi.nc.gov. Please identify your agenda items by placing ‘Agenda Item’ in the subject of your email. All agenda items should be submitted by COB, Tuesday, November 12.

3. New Documents and Recordings on the Web

Summer Promotion/Retentions Process - Update

PMR Webinar
[http://www.nc-sis.org/recordings.html](http://www.nc-sis.org/recordings.html)

4. PMRs Showing Students/Grades from Other Schools

There is a known issue with PMRs displaying incorrect student data. Some LEAs are reporting issues where students who do not attend, or have never attended a particular school within the LEA is now showing on that school’s PMR report with errors. This can include students who do not even fall in the schools grade levels.

Pearson has determined the problem and is resolving the issue on a case by case basis. A permanent fix will be made available during the next maintenance weekend scheduled for November 15.

If you have questions or concerns pertaining to this issue, please contact the Home Base Support Center at homebase.incidents@its.nc.gov.

5. DPI Staff Added to LEA PowerSchool Security

Attached you will find a list of DPI staff who have been added to PowerSchool Security for each LEA. These users require access to work Remedy ticket issues, work with the Program Schools and work with
Curriculum. It is important that LEAs not delete or reset the DPI users’ security in anyway. These users must have access to complete their research and resolve issues.

Your cooperation is appreciated. If you have questions or concerns pertaining to this process, please submit them to ncsis@dpi.nc.gov.


The next Home Base maintenance weekend is scheduled for November 15 – 18. The system will be brought down Friday, November 15 at 5 p.m., and returned to service no later than Monday, November 18 at 6 a.m. Please do not access Home Base during the maintenance period. Once maintenance is completed, a message will be sent to notify users that the system is up and available for use. If there is a delay in bringing up the system, users will be notified via NC SIS email.

Stay tuned for updates on what will be deployed during this maintenance weekend. Questions pertaining to maintenance weekend may be addressed to ncsis@dpi.nc.gov.

7. Correct Missing Admission Status Code on Re-Enrollments for the PMR

A student’s admission status code MUST be included in the transfer process when a student transfers to a new school. If it is not included, it will affect the PMR negatively.

NCDPI and Pearson have devised a plan for adding the missing admission status codes for students which will involve the assistance of the LEAs. The plan is as follows:

- NCDPI will create a new school in each instance (ex. LEA #296 – 920296).
- Pearson will write a script to populate the school ID for records in the re-enrollments table to the newly created school where the school ID is either 0 or 999999, and the entry date is on or before July 1, 2013.
- Then the LEAs/Schools will need to update the records with an FTE and admission status code.

We understand that some of you have many students that are affected and that this process may require several hours to complete; however, it is the best and most accurate solution at hand. If you have questions pertaining to this process, they may be addressed to the Home Base Support Center at homebase.incidents@its.nc.gov.

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