

NC SIS Weekly Email Bulletin
May 13, 2016

1. Maintenance Weekend

This weekend is a scheduled Maintenance weekend for the PowerSchool application. PowerSchool application services will be brought down at 5PM today (5-13-16). A notice will be sent when work is complete and the system is available for use (no later than 6AM Monday).

2. Items to be completed during the weekend

- Upgrade to PowerSchool version 9.2.4.0. This minor upgrade enhances the student transfer process to complete when students have null values within their test score. Release Notes: (http://www.nc-sis.org/Documents/requirements/ps9_2_4_release_notes.pdf)
- Update to the State Compliance Package.
 - Upgrade to the dashboard designed to improve response times and overall performance.
 - New PMR 32 Fatal Error for MLD (Membership last day) = 0 for a school. This error tends to occur when a school calendar adjustment affects a term end date. More information is available in the release notes.
 - DISC 9 Exception to indicate a non-student incident participant has a student-oriented discipline code. More Information is available in the release notes.

3. EOY

As a reminder, 2015-2016 EOY will start at 5PM on June 30, 2016. All work will be completed before 6AM on July 11, 2016. Communications will be sent when the system is returned to service. Please take care to complete all required state compliance reports in advance of the 5PM cutoff on June 30. Delays in these reports will delay the state processing and increase downtime.

Also, each LEA and charter school is asked to submit a ticket to the HBSC (homebase.incidents@its.nc.gov) with the subject "2016 EOY Contact." In the ticket, please include the contact information for your 24/7 EOY contact person. Please include:

- Name
- Phone and alternate phone numbers
- Email address
- LEA name and number

- Whether the LEA intends to run EOY (LEA EOY) or wants DPI to execute EOY (DPI EOY)

4. Diploma Assessment Report

An issue with the Diploma Assessment Report was discovered through LEA reports. This error has been identified and corrected. All users should now be able to successfully run the report. Any remaining issues with this report should be reported through a remedy ticket to the HBSC (homebase.incidents@its.nc.gov).

5. Endorsements

NCDPI is aware of issues surrounding the endorsements functionality within PowerSchool:

1. Endorsements not calculating with expected frequency. Endorsements should calculate for each student every 10 days. (If current evaluation is more than 10 days ago, a new one should run overnight).
 - a) This issue has been identified within the code. Currently, students are being evaluated if their last calculation is LESS than 10 days ago. A fix is currently in NCDPI QA for review.
2. Endorsement screen displaying “completed” for students who have not met requirements for endorsement on system calculation.
 - a) This issue has also been identified within the coding. Currently, there is a discrepancy between the system process and the manual recalculate button. The fix to this issue has been delivered to NCDPI QA for review.
3. NC Academic Scholar endorsement not calculating higher-level electives and 4 courses from a single area correctly.
 - a) Currently waiting for the fix to be delivered to NCDPI.
4. Career endorsement counting courses rather than credits resulting in incorrect calculations involving courses with credit values other than 1.
 - a) Currently waiting for the fix to be delivered to NCDPI.

6. 3rd Party Integration Clarification

As a clarification to LEAs seeking integrations with 3rd party vendors, those integrations that utilize the autosend or autocomm features of PowerSchool only do not require approval from

NCDPI. Autocomm and autosend are built in PowerSchool components that provide the capacity to export and communicate data to other systems. As part of core product, LEAs are free to use these without further approval from NCDPI. LEAs are responsible for the security of their data once exported from the PowerSchool system and are encouraged to follow the guidelines in the state security manual to safeguard their data.

[2016 North Carolina Release Notes - SCR.pdf](#)