



March 10, 2017

Digital Teaching and Learning

ACADEMIC AND DIGITAL LEARNING



NC SIS Weekly Email Bulletin

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Home Base Maintenance Weekend for March 2017

The next Home Base maintenance weekend is scheduled for today, March 10 through Sunday, March 12, 2017. Maintenance will be performed on the PowerSchool and Schoolnet applications.

Schoolnet 18.1.7 will be installed tonight, beginning at 6:00 p.m., EST. This maintenance release corrects the following issues:

- Restricted content being visible at lower levels of state hierarchy when the "View Restricted Content" operation is assigned to a role
- Error messages being returned when opening a test after a Find A Test operation has been performed
- Error messages returned when creating a test with passages

- Inability to add a teacher to a Co-Author list because too many are listed in drop down with the same name
- Text to Speech conversion failing for certain tests
- Passages within a test are missing in the Test Detail, Online Tests, and Downloadable Forms
- Performance by Standard Reports links returning errors
- Summary Statistics are showing for some teachers but not for others at multiple schools

PowerSchool maintenance will begin this afternoon at 5 p.m. Once maintenance is completed, a message will be sent to notify users that the system is up and available for use. All Home Base applications will be returned to service no later than 6 a.m., Monday, March 13. If a delay in bringing up the system should occur, users will be notified via email.

Remember to visit NCDPI's [2016-17 Home Base Maintenance Schedule](#) for a list of all planned Home Base maintenance weekends. Questions pertaining to this maintenance weekend may be addressed to the Home Base Support Center at (919) 807-4357 or by submitting a ticket through the [Remedy Portal](#).



DIT UID Maintenance

The NC Department of Information Technology will be performing scheduled maintenance on the Student and Staff UID servers this Sunday, March 12, 2017, between 8:00 a.m. and 1:00 p.m. The Staff and Student UID systems will be unavailable during this time.

Home Base Meet-Ups

Don't forget to sign up for the March Home Base Meet-Ups, a great opportunity for networking and collaborating with your peers. Click on the invite below for details.

[2016-17 Home Base Meet Up - March Invite](#)



New PowerSchool Functionality for Student Cross-LEA Enrollment

Students will soon be able to take a class in another LEA using the new functionality, PowerSchool Student Cross-LEA Enrollment. Demonstrations of this new feature will be provided in a GoTo Webinar scheduled for **March 23, 2017, from 1:00 p.m. – 3:00 p.m. (This webinar was originally scheduled for March 22. Those who registered previously for this date will not need to re-register)**. Registration for this webinar is available at <https://attendee.gotowebinar.com/register/8188750667953617409>.

Targeted Audience:

- Schools that will have students enroll outside their LEA for a class, including, but not limited to NCVPS

Topics Covered:

- How to enroll a student in a class in another LEA
- Reports available at the home school
- Grades and attendance
- Student Wait-List
- Direct Enrollment in NCVPS Summer School

For more scheduled PowerSchool webinars and trainings, visit the NC SIS Training Calendar at http://www.nc-sis.org/ncsis_calendar_2017.html.



DPI's Technology Support Center's Knowledge Base

LEA/Charter School coordinators, data managers and staff that use or support the Home Base suite of tools can access the Technology Support Center's Knowledge Base. Inside is an extensive library of resources available to users 24/7.

Our knowledge base includes:

- Knowledge Base Articles, 'How To' Guides
- FAQ's, Quick Reference Documents
- Tips, Hints and More!
- Links to other support resources - e.g. NC-SIS webpage and PowerSource

Users can request access at: <http://servicedesk.ncdpi.wikispaces.net/home>

Knowledge Base Quick Reference Doc at: <http://bit.ly/HomeBaseKB>

Check back often - New resources added regularly!

2017 NC SIS Training Calendar

The [2017 Training Calendar for PowerSchool](#) related training is available on the [NC SIS website](#). To access the calendar, users may click on "Training" located on the blue menu bar and select "Calendar". If you are unable to view the calendar on your first attempt, either refresh the page, clear cache and cookies from the browser and then re-open it, or open the calendar in a different browser.



Training sessions and dates are listed below. Please visit this calendar often for additional training sessions and updates.

PowerSchool Student Cross-LEA Enrollment (date changed to March 23)

This webinar demonstrates how PowerSchool will soon be able to accommodate students taking classes in an LEA other than their base LEA with the implementation of PowerSchool Student Cross-LEA Enrollment.

Targeted Audience:

- Schools that will have students enroll outside their LEA for a class, including, but not limited to NCVPS

Topics Covered:

- How to enroll a student in a class in another LEA
- Reports available at the home school
- Grades and attendance
- Student Wait-List
- Direct Enrollment in NCVPS Summer School

Date/Time

March 23, 2017 - **New Date**

1:00 PM - 3:00 PM

Registration URL:

<https://attendee.gotowebinar.com/register/8188750667953617409>

PowerSchool New Charter Setup Q & A Webinar

This webinar will address new charter school setup for the 2017-2018 school year. It will cover what information needs to be collected and completed before attending training at DPI. Time will be given for questions.

Dates/Times

March 22, 2017

10:00 AM. - 11:00 AM

Registration URL:

<https://attendee.gotowebinar.com/register/3306971816299323651>

April 19, 2017

2:00 PM - 3 PM

Registration URL:

<https://attendee.gotowebinar.com/register/1810443032407775235>

Pre-Scheduling Q & A

This webinar will not contain any presentations. It will be an open forum for attendees to ask their scheduling questions to a panel of DPI staff members. Once the date is confirmed for this webinar, users will be notified via GovDelivery.

Date/Time

March 23, 2017

10:00 AM - 11:00 AM

Registration URL:

<https://attendee.gotowebinar.com/register/4458145098346951170>

PowerSchool New Charter Training

ATTENDEES MUST BE AN EMPLOYEE OF THE SCHOOL AND NOT A MANAGEMENT COMPANY. This is a three and a half day workshop to walk new charter school users through the process of setting up their school for the new year. This session will include, but is not limited to:

- Logging into PowerSchool
- Navigating the system
- Enrolling students
- Withdrawing students
- Adding teachers/staff
- Creating the master schedule
- Scheduling students and teachers to classes

Dates/Times

May 23 - May 26, 2017

9:00 AM - 4:00 PM (Tues. - Thurs)

9:00 AM - 12:00 PM (Fri.)

Registration URL:

<http://bit.ly/PSNewCharter17-18>

Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation.

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