



July 29, 2016

# Digital Teaching and Learning

ACADEMIC SERVICES AND DIGITAL LEARNING



## NC SIS Weekly Email Bulletin

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## Home Base Maintenance Weekend - August 12-15

The next Home Base maintenance weekend is scheduled for Friday, August 12 through Sunday, August 14. Maintenance will be performed only on the PowerSchool application.

PowerSchool will shut down Friday, at 5:00 p.m. Once maintenance is completed, a message will be sent to notify users that the system is up and available for use. PowerSchool will be returned to service no later than 6:00 a.m., Monday morning. If a delay in bringing up the system should occur, users will be notified via email.

For a listing of all Home Base maintenance weekends, remember to visit the NC SIS website's [2016 - 17 Maintenance Schedule](#).

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## PowerSchool 10.X Installation Requirements

Prior to the state upgrade to PowerSchool 10.X (currently tentative for Spring 2017), the [PowerSchool 10.0 Release Notes](#) and [Hardware and Software System Requirements](#) are available for viewing on the NC SIS website. These notes include information on upcoming system changes and installation requirements for users who locally serve their own test instance of PowerSchool. More communication about the changes and features will be forthcoming as the upgrade schedule is formalized.

For those customers who locally serve their own instance of PowerSchool, it is important to plan ahead. These instances cannot receive backup files while running a version of PowerSchool lower than the production version. Particularly noted are the Java changes and requirements, and the time needed to perform the upgrade, which can be substantial depending on what version of PowerSchool is currently running on the test instance.

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## DPI CCP Update

NCDPI has updated its Dual Credit Allowances for Career and College Promise (CCP) based on additional course offerings from the Community College System Office. You may view the [Dual Credit Allowances for Career and College Promise letter](#), and the [Dual Credit Allowances for Career and College Promise document](#) on the NC SIS website for more details.

CCP Leaders, CI Leaders and AIG Coordinators are receiving this information.

Please contact Sneha Shah Coltrane, Advanced Learning, with any questions regarding dual enrollment at [sneha.shahcoltrane@dpi.nc.gov](mailto:sneha.shahcoltrane@dpi.nc.gov).

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## In Case You Missed It...the New Remedy System is Live!

The NCDPI Technology Support Center is pleased to announce that the new 'Remedy on Demand' support ticketing system is now live. Some important user details and highlights are as follows:

- Using their NCID username and password, all designated lead customers can submit and manage requests for support via the new Remedy web portal.
- The URL for the web portal is <https://nc-myit.us.onbmc.com>.
- Designated leads should login and test portal access. If you experience issues logging in, call the Support Center, (919) 807-4357.
- Training on the new web portal can be found at <https://vimeo.com/171937223>.
- The Link to the PowerPoint used in the training is located at <http://bit.ly/29GOPbY>.

**Please note: Under this new system, Designated LEA and charter customers can no longer open tickets for assistance via email.**

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## New Documents on the Web

1. [Scheduling Resource Students QRD - 07/18/2016](#)
  2. [PMR Setup QRD - 07/19/2016](#)
  3. [PMR Interval Setup - 07/18/2016](#)
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## Upcoming Training Webinars and Workshops

The Home Base Professional Learning Team's Training Calendar for the 2016-17 school year is now available. Training sessions will be onsite, hands-on workshops or live, online webinars. The audience for each session is based on user roles.

The PowerSchool sessions listed below are posted on the NC SIS website's [Training Calendar](#) and [Course List](#) pages. Please review these pages frequently for PowerSchool training schedule changes or additional trainings for September 2016 - June 2017.

Hands-on training sessions will be held at the NC Department of Public Instruction, 301 N. Wilmington Street, Room 564, Raleigh, NC, unless stated otherwise. All attendees must be an employee of the NC Public School system to participate. **Management companies are not permitted to attend.** Registration links are provided below. Please try to register early for workshops due to space limitations.

Note: All registration information is subject to the North Carolina Public Records Law.

Upcoming Training Workshops for PowerSchool

### A) Accommodations in PowerSchool Webinar

This webinar will cover policy and demonstrate Accommodations functionality in PowerSchool.

**Date:** September 21, 2016

**Time:** 10:00 a.m., EDT

**Registration Link:** <https://attendee.gotowebinar.com/register/1115826557069742083>

### B) ALP/ALS in PowerSchool Webinar

This webinar will discuss policy and functionality in PowerSchool as related to students in Alternative Learning Programs and/or Alternative Learning Schools.

**Date:** September 8, 2016

**Time:** 10:00 a.m., EDT

**Registration Link:** <https://attendee.gotowebinar.com/register/5214583804069249539>

**Date:** September 23, 2016

**Time:** 1:00 p.m., EDT

**Registration Link:** <https://attendee.gotowebinar.com/register/8653586795403927043>

### **C) Discipline Incidents in PowerSchool**

This session is geared to those responsible for entering Incident data into the PowerSchool application. It will include a demonstration on how to enter disciplinary incidents into PowerSchool and include discussions on policy and functionality.

**Date:** August 29, 2016

**Time:** 1:00 p.m.

**Registration Link:** <https://attendee.gotowebinar.com/register/643363112077895172>

**Date:** September 19, 2016

**Time:** 10:00 a.m.

**Registration Link:** <https://attendee.gotowebinar.com/register/7161010755814230787>

### **D) Drop Out Reporting Webinar**

This webinar will discuss Drop Out Reporting in PowerSchool - how to run the reports as well as how to enter/clean up data.

**Date:** August 30, 2016

**Time:** 10:00 a.m., EDT

**Link:** <https://attendee.gotowebinar.com/register/8152964857626331651>

**Date:** September 19, 2016

**Time:** 1:00 p.m., EDT

**Link:** <https://attendee.gotowebinar.com/register/6574335540488809219>

### **E) New Charter Training**

This is a four day workshop designed to walk new users through the process of setting up their school for the new year. This session will include, but is not limited to:

1. Logging in & navigating PowerSchool
2. Enrolling students
3. Withdrawing students
4. Adding teachers/staff
5. Creating the master schedule
6. Scheduling students and teachers to classes
7. Completing school setup items.

**Date:** August 1-4

**Registration:** <https://www.timetosignup.com/powerschooltraining/form/7798>

**Date:** August 8-11

**Registration:** <https://www.timetosignup.com/powerschooltraining/form/7799>

### **F) New Coordinators Training**

This two day workshop is for new PowerSchool coordinators who have not attended the 5 day IPT Certification training or the 8 day District Certification training. It is designed to give new coordinators some training on certain topics provided in these Pearson trainings. This is NOT an extension of the 5 day IPT or 8 day District certification sessions.

Sessions will include, but are not limited to:

1. School Setup
2. Security
3. Basic Navigation
4. State Reporting Overview
5. PowerSchool Relationships
6. Reports
7. Data Extraction
8. Record Maintenance
9. Resources

**Date:** August 18-19

**Registration:** <https://www.timetosignup.com/powerschooltraining/form/7895>

#### **G) New Math Course Codes and Start of School Topics**

This webinar will cover the functionality of entering new course codes and transferring students from one course to another.

**Date:** August 12, 2016

**Time:** 10:00 a.m., EDT

**Registration Link:**

<https://attendee.gotowebinar.com/register/5813045784248661508>

**Date:** August 17, 2016

**Time:** 10:00 a.m., EDT

**Registration Link:** <https://attendee.gotowebinar.com/register/1432982885328582148>

#### **H) Principal Monthly Reporting Webinar**

This webinar will include discussions on PMR policy, fatal errors and exceptions, and PowerSchool functionality as needed.

**Dates:** October 3, 2016

**Times:** 10:00 a.m.

**Registration Link:** <https://attendee.gotowebinar.com/register/7655752505406783491>

#### **I) Retention/Promotion Report Webinar**

This webinar will cover Retention/Promotion reporting, policy, and PowerSchool functionality.

**Dates:** September 28, 2016

**Time:** 10:00 a.m.

**Date:** September 28, 2016

**Time:** 1:00 p.m.

**Registration Link:** <https://attendee.gotowebinar.com/rt/392418274737541123>

#### **J) SAR Webinar**

This webinar will discuss SAR policy, fatal errors and exceptions, and PowerSchool functionality as needed.

**Date and Time:** September 7 @ 10:00 a.m.

**Date and Time:** September 7 @ 1:00 p.m.

**Date and Time:** October 12 @ 10:00 a.m.

**Date and Time:** October 12 @ 1:00 p.m.

**Registration Link:** <https://attendee.gotowebinar.com/rt/6607806873461928963>

\*\*Attendees must be an employee of a North Carolina Public school. Management companies are not permitted to attend.

\*\*Please note, all registration information is subject to NC Public Records Law.

Visit the [NC SIS website](#) for additional information including webinars and training documentation.

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