



## NC SIS Weekly Email Bulletin

The NC SIS Weekly Email Bulletin highlights issues and announcements that were communicated to users during the week. It also features late-breaking and recurring news about NC SIS (PowerSchool).

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### 1. PowerSchool Weekend Updates and Fixes

The following item will be promoted into PowerSchool this weekend. If you have any questions or concerns, please contact the Home Base Support Center at [homebase.incidents@its.nc.gov](mailto:homebase.incidents@its.nc.gov).

#### A. State Reporting

- North Carolina State Compliance Reporting Release 15.7.0  
[http://www.nc-sis.org/Documents/requirements/2015\\_North\\_Carolina\\_Release\\_Notes.pdf](http://www.nc-sis.org/Documents/requirements/2015_North_Carolina_Release_Notes.pdf)

### 2. Reminder: Home Base Maintenance Weekend – July 17 – 20 and IAM Upgrade

The next Home Base maintenance weekend will begin this evening, **Friday, July 17**. The system will shut down at 5 p.m. Once maintenance is completed a message will be sent to notify users that the system is up and available for use.

This maintenance weekend will include a North Carolina State Compliance Reporting release. Updates will be made to Principle Monthly Reporting Collection, School Activity Reporting Collection, Alternative Learning Program Collection, Common Follow-up Collection, Graduate Data Verification Collection and Discipline Collection. Modifications will also be made to Special Functions, Extended Schema Definitions and the Dashboard View. For more details concerning these revisions, please see the North Carolina Reporting Release Notes posted to the NC SIS website at [http://www.nc-sis.org/Documents/requirements/2015\\_North\\_Carolina\\_Release\\_Notes.pdf](http://www.nc-sis.org/Documents/requirements/2015_North_Carolina_Release_Notes.pdf).

Home Base will be returned to service no later than 6 a.m., Monday morning. If a delay in bringing up the system should occur, users will be notified via NC SIS email.

Also, please be aware that on **Friday evening, July 17, 2015**, Identity Automation will be performing a version upgrade of the NCEdCloud IAM Service's underlying RapidIdentity software to version 3.3. This upgrade contains a number of improvements and bug fixes. For example, these include **user experience**

**improvements** (e.g. allowing the user to “Show Response” when entering challenge question responses, improved error messaging, other minor changes), **security improvements** (e.g. adding additional auditing capabilities), **reliability improvements** (e.g. significantly reduces possibility of inconsistencies in the various clustered IdP servers), etc.

This upgrade will take place during the window of **5 p.m. to 9 p.m., Friday July 17** and during this window portions of the NCEdCloud IAM Service may not be available. Note, this IAM Service upgrade window is during the scheduled Home Base maintenance weekend.

### **3. Reminder: Re-enrollment Records Update**

On Tuesday night, July 14, Pearson implemented the Transfer Info screen fix for the issue in which re-enrollment records were not being created. LEAs were permitted to begin re-enrolling students **Wednesday, July 15, 2015** and advised that any previously missing re-enrollment records would be recreated at a later date.

### **4. Reminder: Google Maps Webinar Canceled**

The Google Maps webinar scheduled for July 21 has been canceled due to its delayed deployment into PowerSchool. The webinar will be rescheduled for a later date closer to its implementation. We will notify users once the date has been set and registration is available.

## **5. Upcoming Training Webinars and Workshops**

### **a) Athletic Eligibility in PowerSchool**

This webinar will demonstrate the new Athletic Eligibility functionality in PowerSchool. It will be recorded and posted to the [www.nc-sis.org](http://www.nc-sis.org) website. After registering, you will receive a confirmation email containing information about joining the webinar.

#### Date, Time and Registration Link

- Thursday, August 13, 2015 – 1:00 p.m. – 3:00 p.m.  
<https://attendee.gotowebinar.com/register/4181973051087292674>

### **b) New Charter Training**

This is a 4 day workshop to walk new users through the process of setting up their school for the new year. This session will include, but is not limited to:

- Logging in & navigating PowerSchool
- Enrolling students
- Withdrawing students
- Adding Teachers/Staff
- Creating the master schedule
- Scheduling students and teachers to classes
- Completing school setup items

#### Dates, Times and Registration Links:

- July 27-30: <https://www.timetosignup.com/powerschooltraining/form/6301>

- August 3-6: <https://www.timetosignup.com/powerschooltraining/form/6302>

Classes will be held at NCDPI in Raleigh. Class times will be from 9:00 am to 4:00 pm. Lunch will be on your own.

### **c) New Coordinator Training**

This workshop is geared to new PowerSchool coordinators who have not attended the 5 day IPT certification training or the 8 day District certification training. This 2 day session will give new coordinators training on some of the topics provided in those Pearson trainings. This is NOT an extension of those training sessions.

#### **Dates, Times and Registration Links**

- July 23-24: <https://www.timetosignup.com/powerschooltraining/form/6306>
- August 13-14: <https://www.timetosignup.com/powerschooltraining/form/6307>

Classes will be held at NCDPI in Raleigh. Class times will be from 9:00 am to 4:00 pm. Lunch will be on your own.

### **d) New User Training**

This is a 4 day workshop designed to train new users on the day-to-day processes of using PowerSchool. This session will include, but is not limited to:

- Logging in to PowerSchool
- Navigating the system
- Enrolling students
- Withdrawing students
- Attendance
- Adding Teachers/Staff
- Adding or changing course sections
- Scheduling students and teachers to classes
- PMR Overview
- SAR Overview
- RP (Retentions/Promotions) Overview

#### **Dates and Registration Link**

- August 17-20: <https://www.timetosignup.com/powerschooltraining/form/6303>
- September 14-17: <https://www.timetosignup.com/powerschooltraining/form/6304>

Classes will be held at NCDPI in Raleigh. Class times will be from 9:00 am to 4:00 pm. Lunch will be on your own.

### **e) PowerSchool Scheduling Q & A Webinar**

This webinar will not contain any presentation. It will be an open forum for attendees to ask their scheduling questions to a panel of DPI staff members.

#### **Dates, Times and Registration Links**

- Friday, August 7, 2015 – 1:00 p.m.  
<https://attendee.gotowebinar.com/register/2618284997459576322>

- Wednesday, August 12, 2015 – 1:00 p.m.  
<https://attendee.gotowebinar.com/register/239504784905751554>

Please visit the NC SIS website ([www.nc-sis.org](http://www.nc-sis.org)) for additional information including webinars and training documentation.

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