The NC SIS Weekly Email Bulletin highlights issues and announcements that were communicated to users during the previous week. It also features late-breaking and recurring news about NC SIS and the PowerSchool project.

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1. **PowerSchool Weekend Updates and Fixes**

The following items will be promoted into PowerSchool this weekend. If you have any questions or concerns, please contact the Home Base Support Center at homebase.incidents@its.nc.gov.

1) **NC Migrant Administration**
   a. Updated enrollment record selection to include the COE ID to avoid historical duplicate records.
   b. Updated Services/Supplemental Programs to include COE ID on new records.

2) **NC Staff Pages**
   a. Staff Vehicle - Fixed issue where adding a new record removed ALL previously created records.

3) **Student Pages**
   a. Student Academics - Increased the size of the Audit log so it does not cut-off user name for Overrides.
   b. NC Graduation Requirements (Endorsements) - Updated GPA calculation for College UNC Endorsement to utilize the NC Weighted method instead of NC Unweighted method from Class Rank.

4) **NC Graduation Requirements** - Corrected nightly process to update all students Endorsements for Graduation Requirements once per day.
5) Staff Pages
   a. Staff Role - Fixed issue where adding a new record would remove ALL previously created records.
   b. Staff Duty - Remove random "20" text from page when adding a new record or editing a current record.

6) NEW! - Athletic Eligibility (AE) Reports:
   a. Scholar Athlete Individual Report
   b. Scholar Athlete Team Report
   c. Student Marks Report
   d. Student Physical Exam Report

7) Various Fixes for Athletic Eligibility
   a. NC Athletic Eligibility
      i. Added process to exit any student from a Team when their student status is changed from Active to any other status.
   b. Teams
      i. Fixed highlighting of team members that are added or removed from the team.
      ii. Fixed issue with Team management at district level that prevented team members from being displayed, added to teams and added to current student selection.
   c. NC Athletic Eligibility (School Settings)
      i. Updated Age Rule Date to populate from the State Level value defined on the Enterprise Controller.
      ii. Teams - Updated links for Inactive students to correctly navigate to the new AE student page and not the old page that has been removed.
   d. NC Student Pages
      i. Athletic Eligibility - Updated Age Rule Date to populate from the State Level value defined on the Enterprise Controller.
      ii. Athletic Eligibility - Changed Scholar GPA look-ups to use Class Rank GPA's.
   e. NC Athletic Eligibility
      i. Teams - Updated Coach and Faculty drop-downs so they only show active teachers and staff from the appropriate school at the school and district level.
      ii. Reports - Student Physical Exam Report - Updated to resolve issue for students who do not have AE student info populated.

2. 2015 Home Base Symposium Normal Fee Registration Deadline Extended to February 6

The postmark deadline for the $115 registration fee has been extended to February 6! This extension is being granted due to inadvertently publicizing two different postmark deadlines for the $115 registration fee. All registration fees postmarked after February 6 are $250.

Remember, we can only accept checks whether mailing or paying onsite. Payments should be mailed along with your registration form to NCDPI Cash Collections, 6336 Mail Service Center, Raleigh, NC 27699-6336.
The 2015 Home Base Symposium Registrant List has been updated on the NC SIS website at http://www.nc-sis.org/Documents/symp_2015/2015_Symposium_Registrants.pdf. Please review this list to ensure your registration and payment status is correct. Remember, processing of payments once received at NCDPI can take up to 10 working days.

Questions pertaining to Symposium registrations and payments may be addressed to Yolanda Wilson, yolanda.wilson@dpi.nc.gov.

3. PowerSchool Software as a Service, outage 1/29/15

Please read the following Pearson Technote sent Thursday, January 29.

Pearson Hosting Operations Advisory

PowerSchool Software as a Service, outage.

UPDATE

PowerSchool Software as a Service customers experienced 3 outages on January 29, 2015. The 3 outages started today at 10:20 AM, 12:10PM, and 2:35PM Eastern. Each event’s duration was approximately 10 minutes.

These outages were a result of a Denial of Service attack on the Pearson network. Mitigation was immediately put in place, and the outages subsided quickly. The mitigation time was extended after the last event. At this time we do not anticipate any further affects from this event. The event itself only affected the available network bandwidth, and the ability for customers to connect to their Pearson hosted PowerSchool sites. We apologize for any inconveniences this may have caused, and want to reassure our customers that Pearson is doing everything possible to account for these types of events in the future.

Thank you

Hosting Operations
Pearson
www.pearsonschoolsystems.com

4. Report Card Issue

NCDPI has been notified of an issue where some LEA level course names have changed. This may cause report cards to print separate line items for the same subject for the initial and subsequent grading periods.

Please note that we are working with Pearson to determine the cause of this anomaly.

Any change in status will be communicated to you. In the event that you have experienced this issue, please contact the Home Base Support Center by emailing homebase.incidents@its.nc.gov.
We apologize for the inconvenience and hope to have this resolved soon.

5. Maintenance Weekend (Feb. 6 – 8)

The next Home Base maintenance weekend is scheduled for Friday, Feb 6. The system will shut down Friday at 5 p.m. Once maintenance is completed a message will be sent to notify users that the system is up and available for use.

Home Base will be returned to service no later than 6 a.m., Monday morning. If a delay in bringing up the system should occur, users will be notified via NC SIS email.

This maintenance weekend will include the installation of PowerSchool Release 8.1.1 and an updated State Compliance Report (SCR) release. More information with details of updates and fixes will be provided via NC SIS email.

6. Upcoming Training Webinars and Workshops

a) PowerSchool Scheduling Q & A Webinar
This webinar will not contain any presentation. It will be an open forum for attendees to ask their scheduling questions to a panel of DPI staff members.

Dates, Times and Registration Links

- Monday, Feb. 2, 2015  9:00 a.m.  
  [https://www1.gotomeeting.com/register/823665529](https://www1.gotomeeting.com/register/823665529)

- Monday, Feb. 9, 2015  9:00 a.m.  
  [https://www1.gotomeeting.com/register/851952321](https://www1.gotomeeting.com/register/851952321)

- Monday, Feb. 9, 2015  1:00 p.m.  
  [https://www1.gotomeeting.com/register/881559112](https://www1.gotomeeting.com/register/881559112)

- Wednesday, Feb 11, 2015  1:00 p.m.  
  [https://www1.gotomeeting.com/register/569847217](https://www1.gotomeeting.com/register/569847217)

- Friday, Feb 13, 2015  9:00 a.m.  
  [https://www1.gotomeeting.com/register/771960641](https://www1.gotomeeting.com/register/771960641)

- Friday, Feb 13, 2015  1:00 p.m.  
  [https://www1.gotomeeting.com/register/621959601](https://www1.gotomeeting.com/register/621959601)

- Wednesday, March 4, 2015  1:00 p.m.  
  [https://www1.gotomeeting.com/register/810025944](https://www1.gotomeeting.com/register/810025944)
The document contains information about upcoming training sessions on a specific topic, each with a corresponding registration link. The registration information is subject to the NC Public Records Law. For more details, one can visit the NC SIS website.