



January 6, 2017

# Digital Teaching and Learning

ACADEMIC AND DIGITAL LEARNING



## NC SIS Weekly Email Bulletin

### In this issue:

1. Contingency Plan for Home Base Meet-Ups
2. 2017 Home Base Symposium
3. 2017 NC SIS Training Calendar
4. System Maintenance for January 2017
5. Schoolnet 18.1 Upgrade - January 27, 2017
6. Remedy Maintenance Scheduled for January 14, 2017
7. NCEdCloud eMail Change - Additional Functionality
8. New and Updated Information on the Web
9. DPI Support Center and Inclement Weather
10. State Holiday - January 16, 2016



## Contingency Plan for Home Base Meet-Ups

Due to the likelihood of inclement weather predicted for most counties in the state of NC, the Home Base Team is formulating a contingency plan for the Home Base Meet-Ups scheduled for next Monday, January 9 and, possibly, Tuesday, January 10. The plan at this time for Monday (1/9) is to reschedule for Friday (1/13). The contingency plan for Tuesday (1/10) is to provide a GoTo Meeting as a virtual resource, if needed.

Please check your e-mail throughout the weekend for updates. More details of the plan will be provided prior to the first scheduled meeting. If you have yet to register for the upcoming Home Base Meet-Ups, please see [REGISTRATION](#).

### JANUARY LOCATIONS

**January 9, 2017 - Northeast & North Central**

Bertie County Schools- Central Services Bldg 715 US Highway 13 North, Windsor, NC 27983

**January 10, 2017 - Southeast & Sandhills Northeast**

Cape Fear Middle School Media Center 1886 NC Highway 133, Rocky Point, NC 28457

**January 11, 2017 - Piedmont-Triad & Northwest**

Laughlin Professional Development Center 7911 Summerfield Rd., Summerfield, NC 27358

**January 12, 2017 - Southwest & Western**

Linda Rader Staff Development Center 240 Eighth Avenue, Cramerton, N.C. 28032



**2017 Home Base Symposium**

The Home Base Team is eager and excited to connect with you at the 2017 Home Base Symposium. If you haven't already registered, please do so NOW! We know that your experience will be most rewarding.

This year's theme, *PLUG IN & CONNECT*, sets the stage for our goal of showcasing what each digital tool and available resource in Home Base has to offer. So come join us!

[Online registration](#) is available on the NC SIS website. If you have questions concerning the conference, contact [Tiffany Kinney](#). If you have issues registering, contact [Yolanda Wilson](#).



**2017 NC SIS Training Calendar**

The [2017 Training Calendar for PowerSchool](#) related training is available on the [NC SIS website](#). To access the calendar, users may click on "Training" located on the blue menu bar and select "Calendar". If you are unable to view the calendar on your first attempt, either refresh the page, clear cache and cookies from the browser and then re-open it, or open the calendar in a different browser.

Training sessions and dates are listed below. Please visit this calendar often for additional training sessions and updates.

**Military Connected Webinar**

Description: This webinar will contain a presentation on the military student identifier policy and how to update students in PowerSchool as military connected.

**Date/Time**

January 17, 2017

10:00 AM - 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/3885832801603526146>

**Pre-Scheduling Process Webinar**

Description: This webinar will contain a presentation on the pre-scheduling process/steps. This includes an explanation of "Build and Load" vs. "Load" only, initial LEA and School setup, and accessing PowerScheduler. At the end of the presentation, there will be an opportunity for questions.

**Date/Times**

January 23, 2017

10:00 AM - 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/4886619280321576450>

January 23, 2017  
1:00 PM - 2:00 PM

Registration URL: <https://attendee.gotowebinar.com/register/8543998475071964674>

#### Pre-Scheduling Q & A Webinar

Description: This webinar will not contain any presentation. It will be an open forum for attendees to ask their scheduling questions to a panel of DPI staff members.

#### Dates/Times

January 30, 2017

1:00-2:00 Registration URL: <https://attendee.gotowebinar.com/register/5307325414457623554>

January 31, 2017

1:00-2:00 Registration URL: <https://attendee.gotowebinar.com/register/566097135068963330>

February 1, 2017

10:00 AM - 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/5386891573401709058>

February 1, 2017

1:00 PM - 2:00 PM

Registration URL: <https://attendee.gotowebinar.com/register/1407947008968728578>

March 9, 2017

10:00 AM - 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/5645891432929024770>



### System Maintenance for January 2017

There will not be a Home Base maintenance weekend during the month of January. The next maintenance weekend is scheduled for February 10-12.

Schoolnet, a Home Base application, is scheduled for an upgrade during the end of January, and Remedy, NCDPI's support system, is scheduled for maintenance during mid-January. Please read the Schoolnet and Remedy messages below for complete details.

To view a complete list of all scheduled maintenance weekends, review the [Home Base Maintenance Weekend Schedule](#) posted on the NC SIS website.

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## Schoolnet 18.1 Upgrade



Schoolnet, the Home Base instructional improvement application, will receive an upgrade to version 18.1 on January 27, 2017.

In preparation for this upgrade, the Schoolnet Training Site has been updated with the changes. Please utilize this site to become familiar with new features such as:

- Text to Speech Support for Online Testing
- Gap Match (New Item Type)
- Support for Multiple Standards Alignments on a Test Item
- My Schoolnet Widgets (New Home Page Display)
- The New Analysis Spreadsheet Viewer
- Standards Performance (New Classrooms Report)
- KPI Dashboard (New Display)
- Filtering KPIs by a Student Set
- Show LEP Status on Student Profile
- Student Test Scoring page logic change

District users attending the Home Base Meet-Ups will have an opportunity to learn more about the changes.



### Remedy Maintenance Scheduled for January 14, 2017

Remedy, NCDPI's official system used for logging tickets and tracking support issues, is scheduled for maintenance Saturday, Jan. 14, from 12:00 p.m.- 6 p.m., ET. During this time, the customer self-submit web portal will be unavailable for submitting or managing tickets.

If there is a delay in bringing up the system, users will be notified.

Questions concerning this maintenance may be addressed to the Home Base Support Center at (919) 807-4357 or through the [Remedy Portal](#).

### NCEdCloud eMail Change - Additional Functionality

The staff email modification to pull emails from PowerSchool was successfully implemented as planned on December 29, 2016. As a result, thirty-three thousand additional staff emails are present in the IAM service.

On Friday, January 6, 2017, the NCEdCloud IAM service team will be implementing a supporting change to the IAM service user interface to allow users who have more than one valid email address (e.g., they are active in multiple schools within an LEA or in multiple LEAs/Charters and have a unique email in each) to see all valid emails in the IAM service. Users with more than one valid email address can choose a preferred email from within the Profiles tab in my.ncedcloud.org. The preferred email address will be the one used by the IAM Service when populating "email address" for integrated Target Applications.

For more information, see NCEdCloud IAM Service FAQs at <https://ncedcloud.mcnc.org/faq-page>.



## New and Updated Information on the Web

[Populating Staff Emails - 01/04/2017](#)

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### DPI Technology Support Center and Inclement Weather

Depending on the snow accumulations and the temperatures over the weekend, there is a possibility that driving conditions will be too difficult for DPI support center staff to navigate the roads early next week. With this, there is a possibility that our Raleigh based team will work remotely to support your applications.

If this should occur, all requests for support will need to be submitted using the [Remedy web portal](#) since accepting tickets over the phone may need to be temporarily suspended. All calls to the support center at 919-807-4357 will alert callers of our work status and any additional updates.

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### Home Base Support Center Closed in Observance of State Holiday - January 16, 2017

NCDPI and its support center will be closed Monday, January 16, in observance of Martin Luther King, Jr.'s birthday, a state holiday. Regular business hours will resume Tuesday, January 17. LEA coordinators and leads may continue to submit tickets through the [Remedy Portal](#).

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Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation.

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