



February 24, 2017

Digital Teaching and Learning

ACADEMIC AND DIGITAL LEARNING



NC SIS Weekly Email Bulletin

In this issue:

1. 2017 Home Base Symposium - Thank You!
2. UID System Maintenance
3. Remedy Maintenance Weekend Scheduled for February 24-27, 2017
4. 2017 NC SIS Training Calendar



2017 Home Base Symposium Thank You!

The Digital Teaching and Learning, Home Base (HB) Staff would like to thank all attendees and participants for making this year's 2017 Home Base Symposium a success! Over 1300 attendees were present, representing over 150 NC LEAs and charters.

Special thanks to our lead HB Symposium Coordinators, Tiffany Kinney and Jill Darrough, for all their hard work in coordinating this event! Their efforts in making this event a success were not missed.

Presentations will remain available in the 2017 Home Base Symposium Guidebook and the [NC SIS website](#). Please remember to check the "guidebook" and NC SIS site regularly for additional presentations that were not available during the conference. If you did not download the guidebook, you may do so by following the instructions below.

A survey requesting your feedback will be sent to all attendees next week. Once the survey is completed, the certificate of attendance will be made available.

Again, thank you, and we truly hope you enjoyed the conference.

Guidebook Instructions:

To get the guide for your mobile device, choose one of the following methods:

- Download 'guidebook' from the [Apple App Store](#) or the [Android Marketplace](#).
- Visit <https://guidebook.com/g/2017homebasesymposium/> from your phone's browser.
- Scan the following image with your mobile phone (QR-Code reader required, e.g. 'Red Laser', 'Barcode Scanner')



- From the guidebook application, tap "Download Guides" then "Passphrase".
- Enter the code **hbsym2017** and the guide will download to your device!

If you are only planning to use a laptop and not a mobile device:

Visit <https://guidebook.com/guide/86643/> from your computer's browser.



UID System Maintenance

In order to complete the resolution of the UID data discrepancy issue that occurred at the beginning of this week, NC Department of Information Technology will be performing maintenance to the UID servers between 10:00 p.m., tonight, February 24 and 12:00 a.m., Saturday, February 25, 2017. The Staff and Student UID systems will be unavailable during this time. Therefore, please do not enroll, transfer, and/or update student demographic information in PowerSchool during this maintenance period.

Thank you for your patience.

Remedy Maintenance Weekend Scheduled for February 24 - 27, 2017

Remedy, NCDPI's official system used for logging tickets and tracking support issues, is scheduled for maintenance Friday, Feb. 24, at 7:00 p.m. through Monday, Feb. 27, 6:00 a.m. EST. During this time, the customer self-submit web portal will be unavailable for submitting or managing tickets.

If there is a delay in bringing up the system, users will be notified.

Questions concerning this maintenance may be addressed to the Home Base Support Center at (919) 807-4357 or through the [Remedy Portal](#).



2017 NC SIS Training Calendar

The [2017 Training Calendar for PowerSchool](#) related training is available on the [NC SIS website](#). To access the calendar, users may click on "Training" located on the blue menu bar and select "Calendar". If you are unable to view the calendar on your first attempt, either refresh the page, clear cache and cookies from the browser and then re-open it, or open the calendar in a different browser.



Training sessions and dates are listed below. Please visit this calendar often for additional training sessions and updates.

Pre-Scheduling Q & A Webinar

Description: This webinar will not contain any presentation. It will be an open forum for attendees to ask their scheduling questions to a panel of DPI staff members.

Dates/Times

March 9, 2017

10:00 AM - 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/5645891432929024770>

PowerSchool New Charter Setup Q & A Webinar

This webinar will address new charter school setup for the 2017-2018 school year. It will cover what information needs to be collected and completed before attending training at DPI. Time will be given for questions.

Dates/Times

March 22, 2017

10:00 AM. - 11:00 AM

Registration URL:

<https://attendeegotowebinar.com/register/3306971816299323651>

April 19, 2017

2:00 PM - 3 PM

Registration URL:

<https://attendeegotowebinar.com/register/1810443032407775235>

PowerSchool New Charter Training

ATTENDEES MUST BE AN EMPLOYEE OF THE SCHOOL AND NOT A MANAGEMENT COMPANY.

This is a three and a half day workshop to walk new charter school users through the process of setting up their school for the new year. This session will include, but is not limited to:

- Logging into PowerSchool
- Navigating the system
- Enrolling students
- Withdrawing students
- Adding teachers/staff
- Creating the master schedule
- Scheduling students and teachers to classes

May 23 - May 26, 2017

9:00 AM - 4:00 PM (Tues. - Thurs)

9:00 AM - 12:00 PM (Fri.)

Registration URL:

<http://bit.ly/PSNewCharter17-18>

Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation.

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