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Digital Teaching and Learning

ACADEMIC AND DIGITAL LEARNING



NC SIS Weekly Email Bulletin

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2017 Home Base Symposium

One of NCDPI's largest educational events is here! The 2017 Home Base Symposium will take place next week, Feb. 21 – 24, at the Sheraton Four Seasons, Koury Convention Center in Greensboro, NC. If you haven't registered to attend, we encourage you to go online and [REGISTER NOW!](#) Any outstanding payments should be made at the conference and not mailed at this time. **Remember, walk-ins are WELCOME!**

Administrators, coordinators, data managers, teachers, principals, technology directors and more, don't miss this great opportunity to PLUG IN & CONNECT with your peers using your own devices. Once again, the app, "guidebook," will be used for those who enjoy not having to carry booklets or paper. A complete schedule of sessions and presentations can be downloaded onto your device enabling you to plan your day with a personalized schedule and map. Guidebook is compatible with iPhones, iPads, iPod Touches and Android devices. Sessions will be provided to assist those who may need help with the new technology.

To get the guide for your mobile device, choose one of the following methods:

- Download 'guidebook' from the [Apple App Store](#) or the [Android Marketplace](#).
- Visit <https://guidebook.com/g/2017homebasesymposium/> from your phone's browser.
- Scan the following image with your mobile phone (QR-Code reader required, e.g. 'Red Laser', 'Barcode Scanner')



- From the guidebook application, tap "Download Guides" then "Passphrase".
- Enter the code **hbsym2017** and the guide will download to your device!

If you are only planning to use a laptop and not a mobile device:

Visit <https://guidebook.com/guide/86643/> from your computer's browser.



NCEdCloud IAM Service Upgrade Notice

The NCEdCloud IAM Service's underlying software will be upgraded to version 4.2 on Friday, February 17, 2017 from 11:00 p.m. to 11:30 p.m. As a result, the system will be inaccessible at that time

Version 4.2 addresses the reported issue where end-users who use the icon list view in the IAM Service are seeing an error message 'no such object'. Additionally, this release has the functionality that allows for future data dashboard reporting.

Please contact the NCDPI Technology Support Center if you experience any issues following the upgrade. To open a help desk ticket, access the web portal at <https://nc-myit.us.onbmc.com> (Login with your NCID), or, via phone at 919-807-4357.

Remedy Maintenance Weekend Scheduled for February 24 - 27, 2017

Remedy, NCDPI's official system used for logging tickets and tracking support issues, is scheduled for maintenance Friday, Feb. 24, at 7:00 p.m. through Monday, Feb. 27, 6:00 a.m. EST. During this time, the customer self-submit web portal will be unavailable for submitting or managing tickets.

If there is a delay in bringing up the system, users will be notified.

Questions concerning this maintenance may be addressed to the Home Base Support Center at (919) 807-4357 or through the [Remedy Portal](#).



2017 NC SIS Training Calendar

The [2017 Training Calendar for PowerSchool](#) related training is available on the [NC SIS website](#). To access the calendar, users may click on "Training" located on the blue menu bar and select "Calendar". If you are unable to view the calendar on your first attempt, either refresh the page, clear cache and cookies from the browser and then re-open it, or open the calendar in a different browser.



Training sessions and dates are listed below. Please visit this calendar often for additional training sessions and updates.

Pre-Scheduling Q & A Webinar

Description: This webinar will not contain any presentation. It will be an open forum for attendees to ask their scheduling questions to a panel of DPI staff members.

Dates/Times

March 9, 2017

10:00 AM - 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/5645891432929024770>

PowerSchool New Charter Setup Q & A Webinar

This webinar will address new charter school setup for the 2017-2018 school year. It will cover what information needs to be collected and completed before attending training at DPI. Time will be given for questions.

Dates/Times

March 22, 2017

10:00 AM. - 11:00 AM

Registration URL:

<https://attendeegotowebinar.com/register/3306971816299323651>

April 19, 2017

2:00 PM - 3 PM

Registration URL:

<https://attendeegotowebinar.com/register/1810443032407775235>

PowerSchool New Charter Training

ATTENDEES MUST BE AN EMPLOYEE OF THE SCHOOL AND NOT A MANAGEMENT COMPANY.

This is a three and a half day workshop to walk new charter school users through the process of setting up their school for the new year. This session will include, but is not limited to:

- Logging into PowerSchool
- Navigating the system
- Enrolling students
- Withdrawing students
- Adding teachers/staff
- Creating the master schedule
- Scheduling students and teachers to classes

May 23 - May 26, 2017

9:00 AM - 4:00 PM (Tues. - Thurs)

9:00 AM - 12:00 PM (Fri.)

Registration URL:

<http://bit.ly/PSNewCharter17-18>

Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation.

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