The NC SIS Weekly Email Bulletin highlights issues and announcements that were communicated to users during the previous week. It also features late-breaking and recurring news about NC SIS and the PowerSchool project.

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1. PowerSchool Weekend Updates and Fixes

The following items were promoted into PowerSchool over this past weekend. If you have any questions or concerns about these items, please contact the Home Base Support Center at homebase.incidents@its.nc.gov.

1) Student Pages (Transportation)
   a) Changed AM/PM Transportation Provided drop-downs so they will display legacy data values and allow them to be changed but not selected in the current.

2) Student Data (Transportation Data Update)
   a) Script applied to update specific student records with incorrect stored values for Lift, Restraint and Transportation Provided fields

3) Staff Pages (Staff Information)
   a) Added the 'Migrant ID' field used for COE ID generation

4) Data Update Scripts Set to Run Weekly
   a) Update of Student Historical Grades with a grade of "P" are set to be excluded from the GPA calculation
   b) Update of Student Enrollment History to change any invalid School Numbers to the local FTE School number
   c) Update of Student Scheduling/Reporting (Roll-up) Ethnicity based on the Students’ current race values
d) Update of Staff Reporting (Roll-up) Ethnicity based on the Staff members’ current race values

2. EDDIE File to PowerSchool

Recently, we sent a communication informing users that the interface between EDDIE and PowerSchool would be turned on, and that any updates made in EDDIE would be pushed down into PowerSchool. While this is true, please be aware that these changes do not occur in real time. There is a two day delay between the time changes are made in EDDIE and when they appear in PowerSchool. The example below gives a more detailed explanation of what actually happens when changes are made in EDDIE.

Ex. EDDIE Change Process
Step 1: Changes are made in EDDIE on 08/14/2014.
Step 2: The EDDIE files with changes are picked up on 08/15/2014 and processed overnight in PowerSchool.
Step 3: Changes appear in PowerSchool on 08/16/2014.

Pearson is working on improving the processing time between the two systems. If you have questions concerning the EDDIE/PowerSchool Interface, please contact the Home Base Support Center at homebase.incidents@its.nc.gov.

3. Issue with Statewide Student Search Feature

There is a known performance issue with the Statewide Student Search feature on the PowerSchool Start Page. Please note that it can take anywhere from 3 - 12 minutes to complete a search. When performing a search, Pearson recommends the following:

1. Please make your search as specific as possible.
2. Do NOT use or minimize the use of wildcards in your search when possible.

Pearson is working on a resolution. Once the issue is resolved, you will be notified via NC SIS email.

4. TIMS

So far this year, the vast majority of student records have imported correctly into TIMS via the PowerSchool TIMS Extract. However, there have been a few LEAs who reported individual students missing in TIMS following a TIMS UpStu using the PowerSchool TIMS Extract. The TIMS Extract is designed to pull all valid student records for the current school year. So, when a student is missing from TIMS, the problem is likely a data entry error at the school level.

Two of the common reasons for error we have encountered are below:

1) **Incorrect Enrollment Date**
   If students are entered during the summer months with the date of data entry (e.g., July 25th,
August 10th, etc.) as the Student Enrollment Date* instead of the actual first day of school (August 25th), then PowerSchool does not see the students as valid because they cannot be enrolled when school is not in session. This is not an issue for students who enroll during the year as their enrollment date (e.g., October 5th) would be during the academic year and they would therefore be seen as current and valid.

*This is slightly different from NC WISE Data Entry Methods. NC WISE had two dates, Registration Date (data entry date) and Enrollment Date (first day of school attendance). We believe some of the data entry errors are related to this small difference.

2) **Missing Student Admission Status**

We have also seen some students who are missing a valid Admission Status in PowerSchool. If you look up a student record in PowerSchool and browse to the Demographics Screen (select student and click Demographics under the Information section in left window pane), you can view their Admission Status at the very bottom of the page. Admission Status may vary by LEA, School, Special Programs, etc. but this field should not be blank or empty.

As always, please keep your TIMS Project Leaders at NC State or UNC Charlotte advised of any similar issues you encounter and what the correct solution was to solve the problem. It is likely you are not the only one who has experienced this error and other LEAs will appreciate knowing what fixed the problem in your district.

For questions pertaining to TIMS, please contact the Home Base Support Center at homebase.incidents@its.nc.gov.

5. **New and Updated Information on the Web**

   a) Link to Analysis of Student Work (ASW) Process where ASW Course Codes for 2014-2015 can be downloaded
      [http://ncasw.ncdpi.wikispaces.net/ImportantForms](http://ncasw.ncdpi.wikispaces.net/ImportantForms)

   b) Nurses’ Module in PowerSchool (08/19/14)
      [http://www.nc-sis.org/recordings.html](http://www.nc-sis.org/recordings.html)

   c) PMR Webinar (08/20/14)
      [http://www.nc-sis.org/recordings.html](http://www.nc-sis.org/recordings.html)

   d) SAR Webinar (08/19/14)
      [http://www.nc-sis.org/recordings.html](http://www.nc-sis.org/recordings.html)

   e) Standard Based Grading and Reporting Presentation and Webinar (08/15/14)
      [http://www.nc-sis.org/Standardbasedreportcard.html](http://www.nc-sis.org/Standardbasedreportcard.html)

6. **Upcoming Training Webinars and Workshops**
a) PowerTeacher Grade Book Workshop
This workshop will cover basic PowerSchool and PowerTeacher functionality such as taking attendance, creating assignments, entering assignment grades, working with categories/groups, printing reports, final grade setup/weights, etc.

Classes will be held at NCDPI in Raleigh.

Dates and Times:
- Friday, September 19 (10 a.m. – 4 p.m.)
- Monday, November 3 (10 a.m. – 4 p.m.)


b) SAR Webinar
This webinar will discuss SAR policy, fatal errors and exceptions, and PowerSchool functionality as needed.

Dates, Times and Registration Links:
- Mon, Sep 15, 2014 10:00 a.m.
  - [https://www1.gotomeeting.com/register/116684944](https://www1.gotomeeting.com/register/116684944)
- Thu, Oct 9, 2014 10:00 a.m.
  - [https://www1.gotomeeting.com/register/214930640](https://www1.gotomeeting.com/register/214930640)

c) PMR Webinar
This webinar will discuss PMR in PowerSchool - how to run as well as how to clean up data in PowerSchool.

Dates, Times and Registration Links:
- Wed, Sep 24, 2014 1:00 p.m.
  - [https://www1.gotomeeting.com/register/987582217](https://www1.gotomeeting.com/register/987582217)

d) Dropout Reporting Webinar (change in date – Aug. 27 replaces previous Sept. 10 date)
This webinar will discuss Dropout Reporting in PowerSchool – how to run the reports as well as how to enter/clean up data.

Dates, Times and Registration Links:
- Wed, August 27, 2014 1:00 p.m.
  - [https://www1.gotomeeting.com/register/390952561](https://www1.gotomeeting.com/register/390952561)
- Thu, Sep 4, 2014 9:00 a.m.
  - [https://www1.gotomeeting.com/register/281175160](https://www1.gotomeeting.com/register/281175160)

e) PowerSchool New User Workshop (School/Admin Level)
This workshop is geared to new PowerSchool users working at the data manager/school administrator
level with day-to-day school business – This is NOT teacher training. Attendees must be an employee of the school and not a management company.

Classes will be held at NCDPI in Raleigh.

Dates and Times

- September 2 – 5 (9 a.m. – 4 p.m.)
- September 8 – 11 (9 a.m. – 4 p.m.)


f) Discipline Incidents in PowerSchool Webinar

This webinar will demonstrate how to enter disciplinary incidents into the PowerSchool application.

Dates, Times and Registration Links:

- Fri, Sep 5, 2014 1:00 p.m.
  - [https://www1.gotomeeting.com/register/229609625](https://www1.gotomeeting.com/register/229609625)
- Fri, Sep 19, 2014 9:00 a.m.
  - [https://www1.gotomeeting.com/register/416979905](https://www1.gotomeeting.com/register/416979905)
- Mon, Nov 17, 2014 1:00 p.m.
  - [https://www1.gotomeeting.com/register/558287457](https://www1.gotomeeting.com/register/558287457)

g) ALP/ALS in PowerSchool Webinar

This webinar will discuss policy and functionality in PowerSchool as related to students in Alternative Learning Programs and/or Alternative Learning Schools.

Dates, Times and Registration Links:

- Thursday, Sep 11, 2014 10:00 a.m.
  - [https://www1.gotomeeting.com/register/707367440](https://www1.gotomeeting.com/register/707367440)
- Wednesday, Sep 17, 2014 1:00 p.m.
  - [https://www1.gotomeeting.com/register/818096513](https://www1.gotomeeting.com/register/818096513)

h) End of Term Process in PowerSchool Webinar

This webinar will cover the End of Term Process and how to prepare for the end of the marking period.

Dates, Times and Registration Links:

- Fri, Oct 17, 2014 9:00 a.m.
  - [https://www1.gotomeeting.com/register/153748801](https://www1.gotomeeting.com/register/153748801)
- Thu, Oct 23, 2014 1:00 p.m.
  - [https://www1.gotomeeting.com/register/218332281](https://www1.gotomeeting.com/register/218332281)
i) Mid-year Graduates in PowerSchool Webinar

This webinar will discuss the process for handling records of students graduating mid-year.

**Dates, Times and Registration Links:**

- Thu, Dec 4, 2014 1:00 p.m.
  - [https://www1.gotomeeting.com/register/204543489](https://www1.gotomeeting.com/register/204543489)
- Tue, Dec 16, 2014 9:00 a.m.
  - [https://www1.gotomeeting.com/register/366059760](https://www1.gotomeeting.com/register/366059760)
- Tue, Jan 13, 2015 9:00 a.m.
  - [https://www1.gotomeeting.com/register/444470360](https://www1.gotomeeting.com/register/444470360)

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