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Digital Teaching and Learning

ACADEMIC SERVICES AND DIGITAL LEARNING



NC SIS Weekly Email Bulletin

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Home Base Maintenance Weekend - August 12-15

The next Home Base maintenance weekend is scheduled for today, August 12 through Sunday, August 14. Maintenance will only be performed on the PowerSchool application. This month's maintenance will involve a PowerSchool upgrade to version 9.2.4.3. The upgrade will require a pause in the processing of transcripts until completed.

Some of the features included in this release are resolutions to New Staff Entry Errors, NC Student Transfers and Schedule Commit issues as it relates to student roster. Many of the additional

improvements are server performance initiatives designed to improve the user experience and to address server load. The enhanced functionality for Graduation Planner will also be implemented; however, this will not affect or pertain to NC customers. More detailed information is located in the [PowerSchool 9.2.4.3 Release Notes](#) posted on the NC SIS website. You may also view the [Historical Enrollment Tracking User Guide](#) for assistance with this release.

PowerSchool will shut down today, at 5:00 p.m. Once maintenance is completed, a message will be sent to notify users that the system is up and available for use. PowerSchool will be returned to service no later than 6:00 a.m., Monday morning. If a delay in bringing up the system should occur, users will be notified via email.

For a listing of all Home Base maintenance weekends, remember to visit the NC SIS website's [2016 - 17 Maintenance Schedule](#).

UID System Maintenance - Saturday, August 20

The UID system upgrade has been rescheduled to start Saturday, August 20, at 10 p.m., and end Sunday morning by 10 a.m. This upgrade includes enhancements to the user interface for student UID only. There are no changes to staff UID.

Webinar information and release notes will be published soon.

Course Code Title Update

During the End-of-Year process, NCDPI reviewed and revised all of the course code titles in PowerSchool to align them with current policy, industry jargon, and to improve overall reporting and scheduling aesthetics; none of these changes reflect a change in the course standards or content. As a result, 934 state course code titles have been updated in PowerSchool and on the [Master List](#) of courses. The [2016 Course Title Discrepancy Analysis](#) spreadsheet shows all 934 course codes that were affected by this change. These changes will be pushed down automatically during the August 13-14 weekend, and will be updated in your instance at the start of business on Monday, August 15.

If you have any questions regarding this update, please contact the support center by submitting a ticket through the [Remedy Portal](#) or by calling 919.807.4357.

CCB and UAB Meetings Rescheduled for Friday, August 19

The CCB and UAB meetings previously scheduled for Thursday, August 18, have been rescheduled for Friday, August 19. The UAB meeting will be held from 10:00 a.m. to 11:30 a.m., and the CCB meeting will be held from 12:30 p.m. to 2:00 p.m. **Both meetings will be held virtually and will not be streamed.** Please make a note of this change and inform others in your district who plan to participate.

Suggested topics for discussion may be emailed to Susan McKinney, susan.mckinney@dpi.nc.gov, by COB, Monday, August 15. Due to time constraints, the agenda must be limited to five items.

If you have not registered for the meetings but would like to do so, please use the links below. You do not need to register for these meetings if you previously registered for last month's meetings. To view a list of all meetings scheduled through December, visit the [CCB and UAB Meetings](#) page.

[Register for UAB Meetings](#) (Registration is good for all meetings scheduled through December 2016)

[Register for CCB Meetings](#) (Registration is good for all meetings scheduled through December 2016)

We look forward to meeting with you soon.

Reminder: The New Remedy System is Live!

The NCDPI Technology Support Center is pleased to announce that the new 'Remedy on Demand' support ticketing system is now live. Some important user details and highlights are as follows:

- Using their NCID username and password, all designated lead customers can submit and manage requests for support via the new Remedy web portal.
- The URL for the web portal is <https://nc-myit.us.onbmc.com>.
- Designated leads should login and test portal access. If you experience issues logging in, call the Support Center, (919) 807-4357.
- Training on the new web portal can be found at <https://vimeo.com/171937223>.
- The Link to the PowerPoint used in the training is located at <http://bit.ly/29GOPbY>.

Please note: Under this new system, designated LEA and charter customers can no longer open tickets for assistance via email.

Rescheduled: New Math Course Codes and Start of School Topics Webinar - Friday, August 19

The *New Math Course Codes and Start of School Topics* webinar, scheduled for Wednesday, August 17, 2016, has been rescheduled for Friday, August 19, 2016. If you have previously registered for this webinar, you will not need to register again.

Upcoming Training Webinars and Workshops

The Home Base Professional Learning Team's Training Calendar for the 2016-17 school year is now available. Training sessions will be onsite, hands-on workshops or live, online webinars. The audience for each session is based on user roles.

The PowerSchool sessions listed below are posted on the NC SIS website's [Training Calendar](#) and [Course List](#) pages. Please review these pages frequently for PowerSchool training schedule changes or additional trainings for September 2016 - June 2017.

Hands-on training sessions will be held at the NC Department of Public Instruction, 301 N. Wilmington Street, Room 564, Raleigh, NC, unless stated otherwise. All attendees must be an employee of the NC Public School system to participate. **Management companies are not permitted to attend.** Registration links are provided below. Please try to register early for workshops due to space limitations.

Note: All registration information is subject to the North Carolina Public Records Law.

Upcoming Training Workshops for PowerSchool

A) Accommodations in PowerSchool Webinar

This webinar will cover policy and demonstrate Accommodations functionality in PowerSchool.

Date: September 21, 2016

Time: 10:00 a.m., EDT

Registration Link: <https://attendee.gotowebinar.com/register/1115826557069742083>

B) ALP/ALS in PowerSchool Webinar

This webinar will discuss policy and functionality in PowerSchool as related to students in Alternative Learning Programs and/or Alternative Learning Schools.

Date: September 8, 2016

Time: 10:00 a.m., EDT

Registration Link: <https://attendee.gotowebinar.com/register/5214583804069249539>

Date: September 23, 2016

Time: 1:00 p.m., EDT

Registration Link: <https://attendee.gotowebinar.com/register/8653586795403927043>

C) Discipline Incidents in PowerSchool

This session is geared to those responsible for entering Incident data into the PowerSchool application. It will include a demonstration on how to enter disciplinary incidents into PowerSchool and include discussions on policy and functionality.

Date: August 29, 2016

Time: 1:00 p.m.

Registration Link: <https://attendee.gotowebinar.com/register/643363112077895172>

Date: September 19, 2016

Time: 10:00 a.m.

Registration Link: <https://attendee.gotowebinar.com/register/7161010755814230787>

D) Drop Out Reporting Webinar

This webinar will discuss Drop Out Reporting in PowerSchool - how to run the reports as well as how to enter/clean up data.

Date: August 30, 2016

Time: 10:00 a.m., EDT

Link: <https://attendee.gotowebinar.com/register/8152964857626331651>

Date: September 19, 2016

Time: 1:00 p.m., EDT

Link: <https://attendee.gotowebinar.com/register/6574335540488809219>

E) New Coordinators Training

This two day workshop is for new PowerSchool coordinators who have not attended the 5 day IPT Certification training or the 8 day District Certification training. It is designed to give new coordinators some training on certain topics provided in these Pearson trainings. This is NOT an extension of the 5 day IPT or 8 day District certification sessions.

Sessions will include, but are not limited to:

1. School Setup
2. Security
3. Basic Navigation
4. State Reporting Overview
5. PowerSchool Relationships
6. Reports
7. Data Extraction
8. Record Maintenance
9. Resources

Date: August 18-19

Registration: <https://www.timetosignup.com/powerschooltraining/form/7895>

F) New Math Course Codes and Start of School Topics

This webinar will cover the functionality of entering new course codes and transferring students from one course to another.

Date: August 19, 2016 - **Update**

Time: 10:00 a.m., EDT

Registration Link: <https://attendee.gotowebinar.com/register/1432982885328582148>

G) Principal Monthly Reporting Webinar

This webinar will include discussions on PMR policy, fatal errors and exceptions, and PowerSchool functionality as needed.

Dates: October 3, 2016

Times: 10:00 a.m.

Registration Link: <https://attendee.gotowebinar.com/register/7655752505406783491>

H) Retention/Promotion Report Webinar

This webinar will cover Retention/Promotion reporting, policy, and PowerSchool functionality.

Dates: September 28, 2016

Time: 10:00 a.m.

Date: September 28, 2016

Time: 1:00 p.m.

Registration Link: <https://attendee.gotowebinar.com/rt/392418274737541123>

I) SAR Webinar

This webinar will discuss SAR policy, fatal errors and exceptions, and PowerSchool functionality as needed.

Date and Time: September 7 @ 10:00 a.m.

Date and Time: September 7 @ 1:00 p.m.

Date and Time: October 12 @ 10:00 a.m.

Date and Time: October 12 @ 1:00 p.m.

Registration Link: <https://attendee.gotowebinar.com/rt/6607806873461928963>

**Attendees must be an employee of a North Carolina Public school. Management companies are not permitted to attend.

**Please note, all registration information is subject to NC Public Records Law.

Visit the [NC SIS website](#) for additional information including webinars and training documentation.

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